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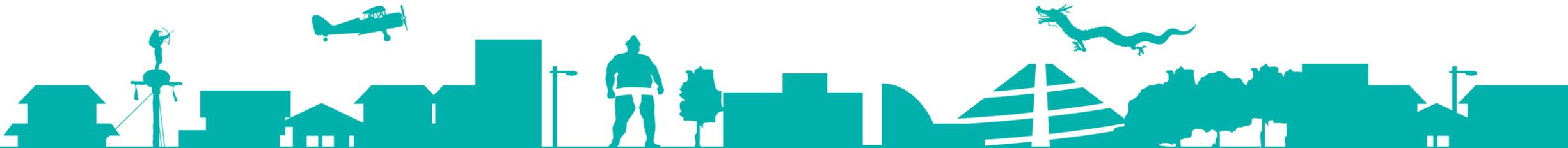
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01-01 Getting a My Number card

- My Number is a 12-digit number issued to individuals with residence certificates.
- Bring your residence card to the My Number Card Center at the Customer Service Division in the City Hall or any branch office.
- It takes one to one and a half months to issue a My Number card.
- When you receive the mail, bring your residence card and visit the My Number Card Center at the City Hall to pick up your card.



01-02 When your My Number card information changes

- If your address or name has changed, you need to update your My Number card information.
- Bring your residence card and visit the My Number Card Center at the Customer Service Division in the City Hall within 14 days after the change.

01 Customer Service Division





01-03 Necessary My Number Card procedures when your period of stay is extended

- If your period of stay has changed, visit the My Number Card Center at the Customer Service Division in the City Hall.
- Once the My Number card expires, it is no longer valid.
- Reissuance costs money.



01 Customer Service Division



01-04 Registering an address (resident registration)

- Foreign residents who will live in Japan for three months or longer are required to register as residents.
- Visit the City Hall for applications within 14 days after you have moved in.
- If your currently registered address changes, you must report it to Ryugasaki City.
- Visit the Customer Service Division in the City Hall or any branch office.
- Only notification of relocation (moving-out) can be reported through application by mail.
- Online applications using My Number cards are also available.





01-05 Registering a seal (seal registration)

- You can register your personal seal with the City Hall.
- Bring your seal and residence card or My Number card and visit the City Hall.
- Only seals engraved with names in katakana or alphabetical characters used for residence registration are registrable.
- A seal registration card is issued.
- Use it when you need a seal registration certificate.



01-06 Filing family registers

- Report to the Customer Service Division at the City Hall or any branch office when you give birth, get married, or get divorced.
- Birth registration is required within 14 days of the child's birth.
- You also need to report the birth to your country's embassy or consulate.
- Marriage registration and divorce registration are required when you get married and divorced in Japan.
- Death registration must be completed at the Customer Service Division in the City Hall within 7 days of the family member's death.





01-07 Issuing a residence certificate

- If you have been registered as a resident, bring your residence card or My Number card to the Customer Service Division at the City Hall or any branch office to issue a residence certificate.
- It costs money (¥300 per certificate).
- With a My Number card, you can issue it at a convenience store.

01 Customer Service Division





02-01 Pregnancy and childbirth

- To receive your Maternal and Child Health Handbook, kindly notify the City Hall Children and Family Centre about your pregnancy. Consultations are also available.
- You will receive a prenatal checkup ticket.
- Please submit the birth notification form and birth registration to the City Office Children and Family Centre within 14 days of your baby's birth.
- Healthcare and child-rearing support services are available for mothers.
- You will earn points that can be exchanged for products related to pregnancy, childbirth, and child-rearing.





02-02 Child-rearing services

- Child-rearing support center: Parents and children can mingle freely together. Events are held for everyone. You can also consult childcare workers about child-rearing.
- Ibaraki Kids Club cards are available for issuance. With this card, you can receive services at the partner stores.
- There is a service that temporarily cares for children at a facility when their parents cannot look after them.
- Children pick-up and daycare services are also available.
- For further details, please enquire at the City Hall Children and Family Centre.



02-03 Applying for child allowances

- Allowances are paid to families raising children aged 18 or younger.
- Applications can be submitted at the City Hall Children and Family Centre or at any Branch Office.
- Required items are a certificate of eligibility, a My Number card, and a document that shows your bank account.



02-04 Applying for child-rearing allowances

- Allowances are paid to single-parent families that do not live with opposite-gender partners.
- This grant is valid until children turn 18.
- Your application will go through screening.
- Those wishing to apply should come to the City Hall Children and Family Centre.





02-05 Applying for the child-rearing support grant

- Fees for nonprofit organization daycare services or municipal family support center aid are partially subsidized.
- People who raise children up to junior high school age are eligible.
- For applications, please bring the parents' (father and mother's) personal seals to the City Hall Children and Family Centre.





02-06 When you have parenting difficulties

- If you are struggling with parenting, you can consult the City Council's Child and Family Centre. A counsellor will listen to your concerns and work with you to find solutions.
- If you suspect child abuse, please call Children and Family Support Centers at your municipal office or the Tsuchiura Child Guidance Centre on Dial 189.
- In case of emergency, call the police (dial 110).



03-01 Vaccinations (disease prevention)

- Families with preschoolers aged 6 or younger must visit the Medical Affairs Division at the City Hall with their residence cards.
- Prepare a document that shows the previous vaccination records, such as a Maternal and Child Health Handbook.
- If a vaccination is required, a vaccine screening questionnaire will be given.



03-02 Going to hospital

- When you go to the hospital, bring your My Number insurance card.
- To find hospitals in the city, visit the city's website "Medical Institution List" (link).

https://www-city-ryugasaki-ibaraki-jp.translate.google.com/anken/sinsatsu/iryoukikan-kensaku.html?_x_tr_sl=ja&_x_tr_tl=en&_x_tr_hl=ja

- To find dentists in the city, visit the city's website "Dentist List" (link).

https://www.city.ryugasaki.ibaraki.jp/fukushi/kenko/kensin/R5_hokensenta_yotei.files/P07.pdf





03-03 When you get sick on holidays

- If you get sick on holidays, go see a holiday on-duty doctor.
- To find hospitals that open on holidays, visit the city's website "Holiday Emergency Clinic List" (link).

https://www-city-ryugasaki-ibaraki-jp.translate.goog/anzen/sinsatsu/kyujitu.html?_x_tr_sl=ja&_x_tr_tl=en&_x_tr_hl=ja

- Call the hospital before visiting.





04-01 Leaving children at facilities (kindergartens, certified childcare facilities (kindergarten segments))

- You can leave children at facilities for four hours a day when they turn 3.
- Note that daycare hours and fees vary depending on the facilities.
- Participate in a facility tour or information session.
- Visit your desired facility and submit an application.
- When your application passes the screening, your child will be enrolled.





04-02 Leaving children at facilities (daycare centers (schools), certified childcare facilities (daycare segments), regional daycare facilities)

- These facilities are designed for children from the age of 0. For the application deadline, contact the Day Care Division at the City Hall.
- The facilities can care for children for 8 to 11 hours depending on why parents cannot look after them at home.
- Participate in a tour or information session of your desired facility.
- For applications, contact the Day Care Division at the City Hall.
- You need to prove why you cannot look after your child at home.
- When your application passes the screening, your child will be enrolled.
- The fees vary depending on your income or the facility.





04-03 Using after-school facilities

- Visit the Day Care Division at the City Hall to get an application form.
- Prepare a certificate that proves why you cannot look after your child after school or during a long vacation.
- Applications must be submitted by the 15th of every month. (Except for new academic years and long vacations)
- When your application passes the screening, the service will be usable.
- It costs money.





04-04 Tatsunoko Childcare Subsidy Application

- We will refund part of the costs incurred for childcare services such as nursery facilities.
- For applications, please bring the seal of the parents (father and mother) to the Day Care Division at the City Hall.



05-01 Medical welfare system (Marufuku)

- This system subsidizes medical expenses at hospitals for children.
- An application is required to use the system. For applications, visit the National Health and Pension Plan Division at the City Hall.





05-02 If a Marufuku recipient visits a hospital or pharmacy outside the prefecture

- Certificates of eligibility for Marufuku are not valid outside the Ibaraki Prefecture.
- Some of the medical bills may be refunded.
- An application is required to claim the refund. Following the month of your visit to the hospital, you need to submit a refund request to the National Health and Pension Plan Division at the City Hall.





05-03 How to join the national pension

- All people aged 20 to 59 who are living in Japan but not enrolled in the employee pension can join the national pension.
- Bring your identification and visit the National Health and Pension Plan Division at the City Hall for applications.
- If someone other than the applicant is applying, a letter of attorney is required.
- You must pay insurance premiums but can receive exemption. For details, contact the National Health and Pension Plan Division at the City Hall.





05-04 National pension insurance premium exemption system

- There is an exemption system for people who are unable to pay premiums.
- If your previous year's salary is lower than the standard, you may be eligible for exemption although an application is required.
- For details on the system, contact the National Health and Pension Plan Division at the City Hall.
- Bring your identification and visit the National Health and Pension Plan Division at the City Hall for applications.
- If someone other than the applicant is applying, a letter of attorney is required.
- There is another exemption system for students. Bring your student ID and visit the National Health and Pension Plan Division at the City Hall.





05-05 What is the national health insurance program?

- Foreign residents with residence status who are not enrolled in the company's health insurance can join the national health insurance program.
- Show your certificate of eligibility at the hospital counter to receive medical care.
- This system costs you the national health insurance tax.
- Even if you fall behind on payments, you are required to pay previously unpaid taxes.





05-06 Joining the national health insurance program

- To join the national health insurance program, visit the National Health and Pension Plan Division at the City Hall or any branch office.

(Items required for enrollment)

- (1) Residence card
- (2) Passport (a certification of designation is also required if the residence status is designated activities)
- (3) My Number card or notification card
- (4) Certificates of social insurance coverage loss for all members to be enrolled or a certificate of separation (in the case of withdrawal from the company's health insurance)
- (5) Letter of attorney (if someone other than the head of household is applying)





05-07 Withdrawing from the national health insurance program

- To withdraw from the national health insurance program, visit the National Health and Pension Plan Division at the City Hall or any branch office.
- This applies to those who leave the country, relocate, or are enrolled under your new employer's health insurance.

(Items required for withdrawal)

- (1) Residence card
- (2) My Number card or notification card
- (3) National Health Insurance Eligibility Certificate or Eligibility Information Notice
- (4) Certificate of Eligibility for Company Health Insurance, or Notice of Eligibility Information
- (5) Letter of attorney (if someone other than the head of household is applying)





05-08 National health insurance tax

- The national health insurance tax is calculated for each fiscal year and each household.
- If you have joined or withdrawn from the insurance system in the middle of the fiscal year, the tax is recalculated based on the number of months you were enrolled.
- The sum of "medical benefits," "support funds for the old elderly," and "long-term care payments" (people aged 40 to 64 who are enrolled in the insurance system) is taxed.
- There are two taxation methods: taxation on an income basis, which calculates tax based on the income of the previous year, and taxation on per capita basis, which taxes per capita.
- Be sure to pay the insurance tax.
- Otherwise, your wages may be seized.
- If you are unable to pay the insurance tax, contact the Tax Collection Division at the City Hall.





06-01 Elementary schools and junior high schools

- Children aged 6 to 12 go to elementary schools, and those aged 12 and 15 go to junior high schools.
- Schools start in April and end in March.
- Taught subjects include Japanese, mathematics, science, social studies, physical education, music, and drawing and crafts.
- There are also various extracurricular activities and events, such as field trips, experience-based learning activities, club activities, and open school days.



06-02 Enrolling children in elementary schools and junior high schools

- To enroll your child in a school, visit the General Educational Affairs Division at the City Hall.
- You need to fill out a school enrollment form.
- Which school to attend is decided based on where you live.
- Bring your and your child's residence cards.
- If your child went to a Japanese elementary school in the past, bring the documents from the previous school as well.





06-03 Living with your child in Ryugasaki City and moving out of the city

- If you are living in Ryugasaki City and have a child aged 6 to 15, you must visit the General Educational Affairs Division at the City Hall.
- Even if your child does not go to school, visit the General Educational Affairs Division at the City Hall.
- If you move out of the city, report it to your child's school.





06-04 When you cannot afford to enroll children in schools

- There is an aid system for school lunch and supply expenses, designed for those who cannot afford to enroll children in elementary or junior high schools.
- There is also an allowance system for those who cannot afford to enroll children in high schools.
- For details, contact the General Educational Affairs Division at the City Hall.



07-01 Signing up for sewer services (living in Ryugasaki City)

- Visit or call the Sewage Division at the City Hall.
- Sewer services require monthly payments.
- You need to provide your name, address, and contact number.
- Other required information includes the name of the representative, when to start, the number of users, and user names.





07-02 Canceling sewer services (moving out of the city)

- Visit or call the Sewage Division at the City Hall.
- You need to provide your name, address, and contact number.
- Other required information includes the name of the representative, when to stop, and the new address.





07-03 Signing up for sewer services (relocating within the city)

- Visit or call the Sewage Division at the City Hall.
- You need to provide your name, address, and contact number.
- Other required information includes the name of the representative, when to stop, the old address, and the new address.





07-04 Signing up for sewer services (when the number of users changes)

- Visit or call the Sewage Division at the City Hall.
- You need to provide your name, address, and contact number.
- Other required information includes the name of the representative, the day when the number of users changed, the number of people living in the house, and the names of people who stay and leave.





RYUGASAKI CITY

07-05

Paying sewer bills

(2) Bill to pay

下水道使用料納入通知書

お客様番号

年月分

使用水量 (m)

下水道使用料 (円)

うち消費税等相当額 (円)

様

下水道使用料納入通知書

お客様番号

年月日までに納めてください。

龍ヶ崎市役所 都市整備部 下水道課
T 4800020000317
〒301-8611 龍ヶ崎市3710番地
電話 0297(64)1111(代)

(1) Payment deadline

下水道使用料納入済通知書

お客様番号

年月分

使用水量 (m)

下水道使用料 (円)

うち消費税等相当額 (円)

様

この納付書は、裏面の金融機関(本・各支店)又は龍ヶ崎市役所及び出張所で納付してください。(コンビニエンスストアでは納付できません。)

発行日 年月日

納入期限 年月日

龍ヶ崎市会計管理者様

(市役所保管)

下水道使用料納入済通知書控 原符

下水道使用料納入通知書兼領収証書 ご使用場所

お客様番号

年月分

随

口径

用途

使用期間 月 日 ~ 月 日

下水道使用水量 (m)

下水道使用料 (円)

うち消費税等相当額 (円)

合計金額 (円)

龍ヶ崎市役所下水道課
〒301-8611
龍ヶ崎市3710番地
TEL 0297-64-1111

龍ヶ崎市長 萩原 勇

発行日 年月日

納入期限 年月日

領収日付印

(金融機関保存用)

領収日付印

(お客様保存用)

(2) Bill to pay

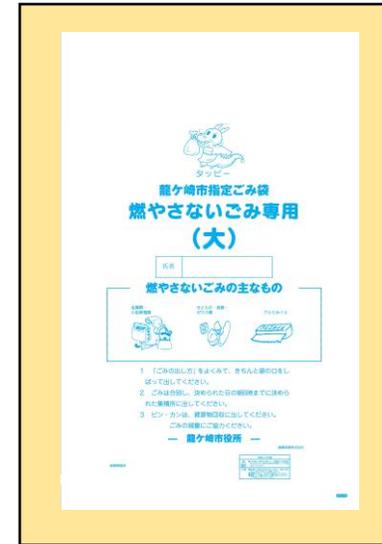




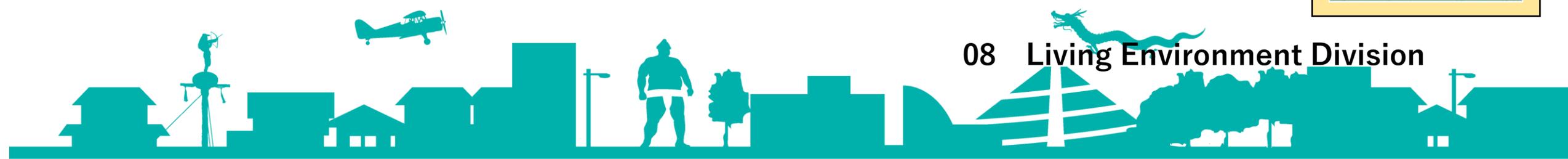
08-01 Garbage disposal rules

- Use designated plastic bags for garbage.
- Garbage must be separated into categories.
- Place garbage in the designated area.
- The garbage collection day and time are determined by the municipality where you live.

- unburnable waste,



- burnable waste





08-02 Garbage categories

- Separate garbage into burnable waste, unburnable waste, and recyclable waste.
- Raw garbage, plastic waste, and polyethylene waste are categorized as burnable waste.
- Glasses, bowls, irons, and metals are unburnable waste.
- Cans, bottles, plastic bottles, and cardboard are recyclable waste.

- **recyclable waste.**



- **burnable waste**



- **unburnable waste,**





08-03 Garbage disposal areas

- For the garbage disposal area, ask your neighbor or the owner or manager of your residence.
- A yellow board is placed for a garbage disposal area.
- Place cans, bottles, plastic bottles, and cardboard in an area with a white board.
- To dispose of large garbage (greater than 1 meter), contact the Living Environment Division at the City Hall.

- yellow board



- white board.





08-04 Garbage collection days and times

- Put out garbage on the designated day by 8:00 a.m.
- A collection day is different depending on the garbage category.
- Check the collection days on the board placed in the designated area.
- Do not put out garbage on non-collection days.





08-05 When you start having a dog

- The dog owner or their family member must visit the Living Environment Division at the City Hall for registration.
- If your address or dog owner changes, contact the Living Environment Division at the City Hall.
- Registration costs money (¥2,000).





08-06 Rabies vaccination

- After you start having a dog, it must receive a preventative rabies vaccination every year.
- Vaccinations are available at animal clinics.
- After your dog gets vaccinated, you must submit a rabies vaccination certificate to the Living Environment Division at the City Hall.
- A vaccination tag costs money (¥400).





08-07 When your dog dies

- Contact the Living Environment Division at the City Hall.





09-01 When you require Certificate of Taxable Income, Tax Payment Certificate, or a Fixed Asset Certificate.

- Please apply at the City Hall Citizen Service Station, a Branch Office, or Customer Service Division.
- Those visiting the service counter are required to bring their Residence Card or driving license, or other identification.
- If another person applies on your behalf, a letter of authorization is required.
- A fee is required for the application.



09-02 When you require a light motor vehicle tax payment certificate for vehicle inspections

- Please apply at the City Hall Citizen Service Station, a Branch Office, or Customer Service Division.
- Those visiting the service counter are required to bring their Residence Card or driving license, or other identification.
- Documents required when someone else applies on your behalf.
 - Letter of Authorization
 - Vehicle registration certificate (original or copy)
 - If submitting a copy, it will be collected at the counter.
- No payment is required. (¥0)





09-03 When you need a Temporary Vehicle Operation Permit.

- Go to Taxation Division at the City Hall
- Documents required for application
Requires “Residence Card” or “Driver’s License” of the person visiting the counter.
Original or copy of documents* that can verify vehicle information.

※Certificate of Return of Vehicle Inspection Certificate, etc...
Original document of “Automobile Liability Insurance Certificate”
- Payment is required. [750 yen each]
- Please ensure to return the temporary borrowed number plate by the agreed return date.





09-04 When you bought a motorbike (moped) When you received a motorbike (moped)

- Go to Taxation Division at the City Hall
- Please bring either a “Certificate of Sale” or a “Certificate of Transfer”.
- Those who come to the counter make sure to bring your residence card or driver’s license.
- No payment is required. (¥0)
- If you have any questions, contact the Taxation Division at the City Hall.





09-05 When disposing of the motorbike (moped) When selling a motorbike(moped) to someone

- You must apply for de-registration at the City Hall Taxation Division, a Branch Office, or a Citizen Service Station.
- Bring the "motorbike(moped) Number plate" and "Certificate of Registration" that you received from the city hall.
- Those visiting the service counter are required to bring their Residence Card or driving license, or other identification.
- No payment is required. (¥0)





09-06 When you wish to apply for city or prefectural tax declaration

- Submit your declaration at the Taxation Division of the City Hall.
- City and prefectural taxes are paid to the city or prefecture based on the amount of income earned in the previous year.
- There are times when you need to report a tax return to the tax office.
- Documents that show all your income, such as tax withholding statement, are required.
- In case of any concerns, please contact the Taxation Division at the City Hall.





10-02 About evacuation sites and shelters

- Evacuation sites and shelters are places where people temporarily escape to when a disaster occurs. For example, this could be a school playground or a park.
- An "evacuation shelter" is a place where people can temporarily stay and live when it becomes unsafe to remain at home due to events such as typhoons or earthquakes.
- Foreign nationals may also use evacuation Shelters. Food and water necessary for daily life are provided. There is no charge. (¥0)
- Please check the URL for the location of the evacuation shelter.
<https://www-city-ryugasaki-ibaraki-jp.translate.goog/anzen/bousai/saigai/hinanjyo.html? x tr sl=ja& x tr tl=en& x tr hl=ja>
- Memorize the location of the "evacuation shelter" closest to your home or workplace.





10-04 Disasters (earthquakes)

~When you are at home~

- Protect yourself. (Go under the table.)
- Secure an exit. (Open the door or window to exit outside.)
- Do not go outside immediately. (Objects may fall from above.)
- Put out the fire. (Turn off the gas and heater.)
- Turn off the breaker before getting out of the house. (This prevents an electrical fire.)

~When you are outside~

- Protect your head with your bag. (Objects may fall from above.)
- Park your car to the left and turn off the engine. Leave the car with the key in.
- Keep away from the water's edge (rivers and sea).
- If you are in an elevator, press all the floor buttons. Get off on the nearest floor if the elevator stops.





10-05 Alert levels (evacuation timing)

- Level 5: Take action to save yourself. A disaster has already occurred or is imminent.

Be sure to evacuate before the alert level reaches 4.

- Level 4: Everyone must leave a place of danger and take shelter in a safe place.
- Level 3: People who take time to evacuate, such as the elderly and children, should start evacuating.
- Level 2: Check again when and where to evacuate.
- Level 1: Gather information on rainfall and river water levels on TV or online.





11-01 If your house is damaged by fire

- You will receive relief supplies, such as futons and blankets.
- If your house was partially burnt (partially destroyed) or completely burnt (completely destroyed), you will also receive money.
- Bring a damage certificate and your seal and visit the Welfare General Affairs Division at the City Hall.
- In the case of fire damage, contact the Welfare General Affairs Division at the City Hall.





12-01 Learning Japanese

- Japanese lessons are held on Sundays and Thursdays.
- Sunday class: 10:30 a.m. to 12:00 p.m. at City Hall Annex Building
- Thursday class: 7:00 pm. to 8:30 p.m. at City Hall Annex Building
- Each class costs money (¥500 per month).
- Sign-up is available online. Alternatively, you can sign it up at the counter.

➤ Here is the QR Code.

https://www-city-ryugasaki-ibaraki-jp.translate.google.com/translate/kurashi/for_foreigners/japanese_language.html?x_tr_sl=ja&x_tr_tl=en&x_tr_hl=ja





12-02 Consultation

- You can consult on various matters.
- Ibaraki International Association: Consultation Center for Foreigners

<https://www.ia-ibaraki.or.jp/consultation/support-center/>

- Immigration Services Agency: Foreign Residents Support Center

<https://www.moj.go.jp/isa/support/fresc/fresc01.html>

- Ministry of Justice: Human Rights Counseling for Foreign Nationals

<https://www.moj.go.jp/JINKEN/jinken21.html>





12-03 A helpful information website for daily life (Lifestyle Orientation Videos)

- To live safely and comfortably in Japan, it is important to understand the rules and manners. For example, how to dispose of garbage, traffic regulations, and how to interact with your neighbors can differ from country to country.
- The Immigration Services Agency (a national government office) provides easy-to-understand videos explaining important rules and manners to help you live in Japan without any difficulty.
- If you have just arrived in Japan or are not yet familiar with life in Ryugasaki City, please take a look.
- The video is available in 17 languages, including Easy Japanese, English, Vietnamese, and Chinese.
- You can watch the "Life Orientation Video" here.

https://www-city-ryugasaki-ibaraki-jp.translate.google.com/translate/kurashi/for_foreigners/20260109.html?x_tr_sl=ja&x_tr_tl=en&x_tr_hl=ja





12-04 Community Centre Usage Guide

- Opening hours are from 9:00 a.m. to 10:00 p.m.
- We are closed on Mondays and national holidays.
- The usage fee is free of charge. (¥0)
- Reservations for the facility can be made via LINE.
- Reservations can be made up to one month in advance.
- Before making a facility reservation, you need to register with your group in advance through the official Ryugasaki City LINE account.
- Individuals who wish to reserve the facility are required to complete pre-registration using their respective LINE accounts.
- For more details, please contact your local community center or the Regional Development Promotion Division.
- The facilities available at each community Centre can be viewed here.

<https://www-city-ryugasaki-ibaraki-jp.translate.google.com/kurashi/shisetsu/community/komisenriyouannai.html?hl=ja&x-tr-sl=ja&x-tr-tl=en&x-tr-hl=ja>





12-05 Community Activity Centre Usage Guide

- Opening hours are from 9:00 a.m. to 7:00 p.m.
- On Sundays and public holidays, we are open until 5:00 PM
- Nighttime use is available from 7:00 p.m. to 10:00 p.m.
- Closed every Monday and during the New Year holidays.
- No usage fee will be charged. (¥0)
- To reserve this facility, go to the Community Activity Center.
- Reception hours are from 9:00 am to 5:00 pm.





12-06 Ryūgasaki Citizens' Exchange Plaza Usage Guide

- Opening hours are from 9:00 a.m. to 5:00 p.m.
- Holidays are on Wednesdays and from December 29th to January 3rd of the following year.
- People who can use the service are those who live in the city, Study in the city, work in the city or belong to groups active in the city.
- Reservations for the facility can be made via LINE.
- Reservations can be made up to one month in advance.
- Before making a facility reservation, you need to register with your group in advance through the official Ryugasaki City LINE account.
- Individuals who wish to reserve the facility are required to complete pre-registration using their respective LINE accounts.
- For more details, please contact Ryūgasaki Citizen Exchange Plaza or the Regional Development Promotion Division.

Contact information:

Phone: 0297-64-0036

Email: r-plaza@road.ocn.ne.jp





13-02 How to Ride the Community Bus, Part 2

- When you board the bus, deposit your fare into the fare box.
- Admission is 100 yen for junior high school students and older, 50 yen for elementary school students, and free for children younger than elementary school age.
- Payment is by cash only, but the circular route can be paid for with an IC card as well.
- When you want to get off, please press the "Stop" button on the bus. You'll hear a "ping-pong" sound, which notifies the driver that you wish to stop.
- Get off after the bus stops.
- The community bus runs every day except January 1st to January 3rd.





13-03 How to Ride the Ryugasaki City AI On-Demand Transportation "Ryugasaki Noruto" – Part 1

- Reservations can be made either by phone or through the smartphone app "Noruto" selecting "Ryugasaki Noruto". The phone number is 050-3097-4531. Calls are accepted from 7:30 AM to 6:00 PM. For the application, please select "Ryugasaki Noruto" after the download.

<https://knowroute.page.link/?link=https%3A%2F%2Fspare rider%2Flaunch&ofl=&apn=com.sparelabs.platform.rider.knowroute&isi=1455155582&ibi=com.sparelabs.platform.rider.knowroute&efr=1>

- If speaking Japanese is difficult, please make a reservation through the app. For more details, please ask the City Hall Urban Planning Division.
- The boarding and drop-off locations for "Ryugasaki Noruto" are fixed.
- You cannot get on or off at JR Ryugasaki Station.
- Check the "Ryugasaki Noruto" leaflet for information on where you can get on and off.
- The leaflet is available at the city hall and community centers.
- Here is the leaflet.



<https://www.city.ryugasaki.ibaraki.jp/kurashi/seikatsu/kokyokotsu/AI-ondemand/AI-ondemand.files/knowroute-leaflet.pdf>



13-04 How to Ride the Ryugasaki City AI On-Demand Transportation "Ryugasaki Noruto" – Part 2

- When making a reservation by phone for the first time, first provide (1) your name and (2) your phone number.
- After that, please tell us (1) the place where you want to get on and off, (2) the time you want to ride, and (3) the number of people.
- Wait at your desired location by the time you reserved.
- When the car arrives to pick you up, please provide the last four digits of your phone number to the driver.
- The fare is 300 yen for adults, 200 yen for junior high and high school students, 100 yen for elementary school students, and free for children younger than elementary school age.
- Please make your payment in cash. However, credit card payment is also possible if the app user registers it in the app settings.

